

2006

Healthcare Quality Report Card Rating California's HMOs and Medical Groups



California HMOs' Ratings

★★★★★ Excellent
★★★★ Good
★★★ Fair
★ Poor

Providing Quality Care:
How HMOs scored on meeting national standards of care

Members Rate HMO:
How HMOs scored on member survey of care and service

Aetna Health of California Inc.	★★	★
Blue Cross HMO - CaliforniaCare	★★	★★
Blue Shield of California HMO	★★	★★
CIGNA HMO	★★	★
Health Net of California, Inc.	★★★★	★★
Kaiser Permanente Northern California	★★★★	★★★★
Kaiser Permanente Southern California	★★★★	★★★★
PacifiCare of California	★★★★	★★
Western Health Advantage	★★	★★★★

Are you and your family getting the care you deserve?

www.HMOreportcard.ca.gov



California's Office of the Patient Advocate (OPA)
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Sacramento, CA 95814

**Alternative formats of this card and the report card website are available by calling:
1-866-466-8900 or 1-866-499-0858 TTY**

How Well HMOs Treat Specific Health Conditions

Go to HMOreportcard.ca.gov to see how HMOs scored at treating specific health conditions that may be important to you – like the three conditions shown below.

★★★★★ Excellent
★★★★ Good
★★★ Fair
★ Poor

	Asthma Care: How HMOs scored on meeting national standards of care	Checking for Cancer: How HMOs scored on meeting national standards of care	Heart Care: How HMOs scored on meeting national standards of care
Aetna Health of California Inc.	★★★★	★★	★★★★
Blue Cross HMO - CaliforniaCare	★★★★	★★	★★★★
Blue Shield of California HMO	★★★★	★★	★★★★
CIGNA HMO	★★★★	★★	★★★★
Health Net of California, Inc.	★★★★	★★★★	★★★★
Kaiser Permanente Northern California	★★★★★	★★	★★★★★
Kaiser Permanente Southern California	★★★★	★★	★★★★
PacifiCare of California	★★★★	★★	★★★★
Western Health Advantage	★★★★	★★	★★★★

Get the full story:

Visit www.HMOreportcard.ca.gov to learn which HMO and medical group are best for you, based on their scores at treating specific conditions, such as Diabetes Care, Helping Smokers Quit, Maternity Care, and more.

www.HMOreportcard.ca.gov